

CREDIT RISK MANAGEMENT WITH SPECIAL REFERENCE TO UNION BANK OF INDIA, GORAKHPUR

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Abstract

“A Credit risk is the risk of default that arise when borrower failing to make required payment.” A credit risk is a result of the business loan from the banks by the people or company. Banks are a kind of enterprise; their ultimate goal is maximized profits. Credit business is the core business of all commercial banks. By the RBI guidelines, the banks have to provide loan to the customers so that increase flow of cash in the market. The purpose of credit risk management is maximizing the returns by maintaining the rules and regulation of the banks and RBI.

Keywords: -Business loan, Credit risk, Credit risk management

INTRODUCTION

Credit Risk Management is one of the most important factors that have drawn attention of managers in the bank and organization. A credit risk is the risk of default on a debt that may arise from a borrower failing to make required payments. The goal of credit risk management is to maximize a bank's risk adjusted rate of return by maintaining credit risk exposure within acceptable parameters.

Credit Risk Management Techniques

There are eight steps in this technique.

- 1. KNOW YOUR CUSTOMER:** - Knowing your clients are the establishment of the credit procedure, with the goal that you should work on relevant exact and auspicious data. Set up great relationship with the goal that long haul process for the banks. Set up a powerful intuitive session with clients.
- 2. BREAK DOWN NON-FINANCIAL RISKS:** - Understand your client's business by dissecting non budgetary dangers. The idea of hazard the executives can apply to a solitary credit (smaller scale level) or to a whole advance portfolio (large scale level) both is a hazard.
- 3. COMPREHEND THE NUMBERS:** - "Before starting any monetary examination it is imperative to comprehend why organizations and people obtain cash." As a bank, you should know how the advance assets will be utilized and how they are thinking to be reimbursement. Procedure to understand the number
 - (a)Focus on the budgetary limit of the organization as information given by the organizations.
 - (b)Check the exactness of the information.
 - (c)Check the quality and supportability of money related execution.
- 4. STRUCTURE THE DEAL:** - Identify the highlights that influence an organization's Prosperity. Territory to study-
 - (a)Nature of the business

- (b) Nature of the business
- (c) Impact of monetary conditions
- (d) Business methodology
- (e) Competencies and inadequacies of the executives

5. Value THE DEAL: - Your bank and loaning office will set the credit estimating and administration expense systems. Value the arrangement guarantees that your bank will be enough adjusted for the danger of the arrangement.

6. PRESENT THE DEAL: -

- (a) Summaries and suggestion
- (b) Economic and Competitive condition
- (c) Management Assessment
- (d) Financial Analysis and Projections
- (e) Sources of reimbursement

7. CLOSE THE DEAL: -

- (a) Prepare an end notice or point by point advance documentation agenda
- (b) Provide sufficient time for the borrower and different gatherings to gather reports
- (c) Provide rules on the most proficient method to finish your standard archive
- (d) Prepare drafts of credit archives and send them borrower

8. SCREEN THE RELATIONSHIP: - Provide surveys, rating, and reviews can guarantee that The client will make long haul productivity for your bank. Disappointment, to inform your clients, with the goal that make relationship long haul.

OBJECTIVES OF THE STUDY

Objectives are Goals or Aims which are meant to achieved through the directed and controlled efforts of the researcher.

The objective of this study is met centric in nature and aims at finding the answers to following aspects of CREDIT RISK MANAGEMENT with special reference to UNION BANK OF INDIA, GORAKHPUR

[1] To know about the TECHNIQUES adopted by UNION BANK OF INDIA GORAKHPUR for CREDIT RISK MANAGEMENT.

[2] To analyse the trends of Credit risk management in past FIVE YEARS of UNION BANK OF INDIA, GORAKHPUR

SCOPES OF THE STUDY

1. Liquidity Decision
2. Customer Attraction
3. Competitive Strategy
4. Effect on the Balance sheet
5. Exposure to Credit Risk

LITERATURE REVIEW

Arora (2013) made an endeavour to recognize the components that add to credit hazard examination in Indian banks and to think about credit chance investigation rehearses pursued by open and private segment banks, the exact examination has been directed and perspectives on representatives of different banks have been tried utilizing statically instruments. Present investigation investigated the wonder from alternate points of view and uncovered that credit value examination and insurance necessities are the two significant variables for breaking down credit hazard. From the graphic and systematic outcomes, it inferred that Indian bank proficiently oversee credit chance. The

outcomes likewise demonstrate that there is a huge contrast between the Indian open and private areas banks in breaking down credit chance.

Rao (2011) in this investigation surveyed the hazard the executives, guideline, and supervision of budgetary area when all is said in done and the financial segment specifically is of fundamental for the methodical development of the economy. The present investigation is embraced to evaluate the effect of such hazard the board and hazard-based supervision measures presented by RBI in post change period. The primary goal of the investigation is to assess the advantages of these measures on the general working of booked business banks having a place with three areas, open part, private segment, and remote divisions banks. The investigation likewise made bury segment cross correlations with check whether the effect is uniform among these parts and if not, to discover which area has performed better because of these changes. It found that the effect of the progressions was ideal on account of the SCBs when all is said in done. It saw that open division banks demonstrated exceptional execution showing huge distinction in their dealing with consequences of the ANOVA and post hoc test have additionally affirmed that the thing that matters is huge on account of open segment bank to private area bank.

Goyal et al. (2010) made an endeavor to talk about inside and out, the significance of hazard the board procedure and illuminates difficulties and openings with respect to usage of Basel-II in Indian financial industry. The financial business is presented to various dangers, for example, forex unpredictability, variable loan fee hazard, showcase play chance, operational hazard, advertise play chance and so on which can straightforwardly influence its benefit and money related wellbeing. Credit hazards the executives has therefore risen as another and testing territory in banking. Basel – II expected to improve security and soundness of the monetary framework by setting expanded accentuation on bank possess inward control and hazard the board procedure and models.

Bodla et al. (2009) planned a paper to think about the execution of the credit hazard the board structure by business banks in India. The outcomes demonstrate that the expert for endorsement of acknowledge chance vests for directorate if there should be an occurrence of in the event of 94.4% and 62.5 % of the general population part and private areas banks individually. This expert in the rest of the banks anyway is with the strategy board of trustees. For credit chance administration the majority of the banks are discovered playing out a few exercises like industry, occasional credit calls, intermittent plant visits, creating MIS, hazard scoring and yearly survey of records. Be that as it may, the bank is keeping away from the utilization of subordinate's items as a hazard supporting instrument. The review has drawn out that independent of part and size of bank, credit hazard the board structure in India is progressing nicely and it is completely founded on RBI s rules issued in such manner.

At last, the outcomes reasoned that that the declining patterns in NPAs in open area bank amid the post advancement period is a result mostly brought about by the improved credit portfolio broadening. The focus chance profile of credit arrangement of private part banks is higher than that of open division banks affecting unfavorably the NPAs dimension of private segment bank opposite open area banks.

RESEARCH METHODOLOGY

Research Methodology is basically based, described as the structured process adopted in one's project to conduct research. This Research Project work is based on secondary data.

RESEARCH DESIGN: - The Research Design used in this synopsis work is descriptive in nature.

RESEARCH TECHNIQUES: -The research techniques used to complete this study is secondary data and Quantitative Technique.

Credit Risk Modelling: -

- 1 Altman's Z score model
- 2 Credit metrics model
- 3 Value at risk mode
- 4 Merton model

Altman's Z Score Model

Altman Z-Score variables developed to measure the financial strength of a firm

$$Z \text{ Score} = a_1 \times V_1 + a_2 \times V_2 + a_3 \times V_3 + a_4 \times V_4 + a_5 \times V_5$$

Were,

- V_1 = Working capital / Total assets
- V_2 = Retained earnings / Total assets
- V_3 = Earnings before interest and taxes / Total assets
- V_4 = Market value of equity / Book value of total liabilities
- V_5 = Sales / Total assets

- a1 to a5 are the model constants identified through statistical analysis (discriminate analysis)

Usage of Z score of the firm

- Z1=2.6 or more – Excellent firm
- Z2=1.1 to Z1=2.6 – Safe
- Less than Z2 – Doubtful performance or Bankruptcy

Credit metrics model

Assessment of portfolio risk due to changes in debt value caused by changes in credit quality

Applications

- Reduces portfolio risk
- Sets exposure limits
- Identify correlations across portfolio
- Reduce potential risk concentration
- Results in diversified portfolio
- Reduction of total risk

Value-at-Risk Model

- Estimate of potential loss in loan portfolio over a given holding period at a given level of confidence.
- Probability distribution of a loan portfolio value reducing by an estimated amount over a given time horizon.
- Time horizon estimate is over a daily, weekly, or monthly basis.

Merton Model

- Bank would default only if its asset value fell below certain level (default point), which is a function of its liability.
- Estimates the asset value of the bank and its asset volatility from the market value and the debt structure in the option theoretic framework.
- A measurement that represents the number of standard deviation that the bank's asset value would be away from the default point.
- (Merton's (1973))
- Historical default experience to compute Expected Default Frequency (EDF)
- Distance from Default (DFD) is the estimation of asset value and asset volatility and volatility of equity return
- $DFD = (\text{Expected asset value} - \text{Default point}) / (\text{Asset value} \times \text{Asset volatility})$
- Expected default frequency (EDF) is arrived at from historical data in terms of number of banks that have DFD values similar to the bank's DFD in relation to the total number of banks considered for evaluation.

CREDIT RISK MANAGEMENT IN UNION BANKS OF INDIA, GORAKHPUR

Credit Risk Management Policy/ philosophy

Banks like some other firm or partnership have formal set down arrangements and rules that have been placed in spots by the top managerial staff on the best way to oversee credits and this must be deliberately executed by the executives. This confines bosses or directors on the most proficient method to make a move. They should do as such by taking a gander at the strategies set down to know whether they are making the best decision at the opportune time.

Maness and Zietlow (2005) indicates that authorize strategy have four noteworthy segments which include: - credit guidelines, credit terms, credit cutoff points and accumulation methods.

Credit benchmarks This is the profile of the negligibly worthy financially sound client.

Credit terms-This is the credit time frame stipulating to what extent from the receipt the client needs to pay, and the money rebate (assuming any).

Credit limit-This is the dollar sum that combined credit buys can go after a client if credit is expanded.

Accumulation methodology These are point by point articulations in regard to when and how the organization will complete gathering of past-due records.

In spite of the guidelines, it doesn't imply that the credit approaches are stereotyped. "A decent loaning arrangement isn't excessively prohibitive yet takes into account the introduction of credits to the board that officers accept are deserving of thought, yet which don't fall

inside the parameters of composed guidelines". (Greuning and Bratanovic, 2003). Since what's to come is unsure, adaptability must be taken into consideration simple adaptation to evolving condition (perhaps inside or ecological). For a sound CRM to be accomplished, after the hazard in the loaning action has been distinguished, the bank's credit chance administration arrangements and the methods of insight must be utilized so as to control the credit chance (Greuning and Bratanovic, 2003). This credit chance administration arrangements need to always show signs of change with the changing exercises of the financial condition since these exercises may accompany changing dangers as well. As indicated by (Greuning and Bratanovic, 2003), specific hazard the board measures incorporate three sorts of strategies; - Policies meant to restrict or diminish credit chance (focus and vast exposures, sufficient broadening, loaning to associated parties, or over exposures)- Policies of advantage order (command occasional assessment of collectability of the arrangement of advances and other credit instruments, including any accumulated and unpaid premium, which opens a bank to credit chance)- Policies of misfortune situating (creation of remittances at a dimension satisfactory to retain foreseen misfortune).

Credit Risk the executives Practices

As banks have distinctive credit hazard the board arrangements/theories, same do the hazard the executives rehearse contrast starting with one money related establishment then onto the next regardless of the way that they can be available to a similar hazard type. The practices contrast as per their recently set down arrangements and theories. A few or the majority of the banks may choose to utilize supporting techniques or protection to impact their benefits and/or to maintain a strategic distance from the expenses of varieties be that as it may, the manner in which they place it by and by or their method for approaching this will be extraordinary. Another distinction can likewise be found in the dimension of hazard resilience. Every single bank has their individual dimension of hazard that they can choose to give up dependent on how it is delineated in their hazard the executive's arrangement. To condense this, obviously a similar hypothesis can exit for firms in a similar industry, yet the usage by and by varies. Practice isn't predictable with hypothesis. By and large as a result of information confinement for most enterprises, it is hard to portray which firms oversee more hazard than others or whether firms participate in powerful hazard the executives' methodologies and all the more significantly it can't be dependably tried whether an association's hazard the board rehearses fit in with existing hypotheses (Tufano, 1996).

Credit hazards the board procedures

The Macmillan English Dictionary characterizes a system as an arrangement (technique) for accomplishing something, or the aptitude of arranging how to accomplish something. A methodology in this manner just methods an approach to an action. This in this way goes as banks have diverse credit hazard arrangements/methods of insight and distinctive administration rehearses, their techniques to achieve their ideal objectives similarly may vary. The plan to approach a specific movement can exist to the information of the investors however the methodology of how to actualize with the goal that ideal objectives can be accomplished and/or to have any kind of effect will be diverse for each bank or organization. Given the focused condition in which banks work, it is in every case great to have a procedure position of how to deal with its credit hazard that will have or demonstrate its effect from its rivals. A procedure situating implies performing distinctive exercises from adversaries or performing comparable exercises in various ways-an organization can beat its opponents just on the off chance that it can set up a distinction that it can save by performing exercises uniquely in contrast to rivals do (Porter, 1996). At the point when a bank does its operational exercises which are similar exercises done by different banks, they should endeavor to have any kind of effect from their opponents by attempting to be progressively productive as well as by attempting to have any kind of effect. This should be possible by performing distinctive exercises from the opponents or playing out similar exercises in an alternate manner. For instance: albeit explicit hazard the executives practices may vary among banks relying upon the nature or complexities of their credit exercises, a bank which will need to demonstrate a distinction will utilize a complete credit chance administration technique like the others by tending to region like; setting up proper credit chance condition, working under a sound credit giving procedure, keeping up a fitting credit organization, estimation and checking process and, guaranteeing satisfactory powers over credit. In any case, will proceed to apply these practices related to sound practices identified with the appraisal of advantages quality, amplexness of arrangement and saves and the divulgence of credit chance (Basel consultative paper, 1999).

Credit culture

A bank as a substance can be compared to a network and in this manner has its very own way of life which goes about as a mirror on how it does its very own exercises. Activities or practices out of this culture will conflict with the jobs or standards of the bank. A bank's credit culture is the arrangements, practices, theory, and the executive's style that are being set up to go about as a guide for the loaning administrator or staff to complete their credit the board work. This spells out the loaning condition and calls attention to the loaning conduct that is adequate to the bank. In an examination made by McKinley, (1990, referred to in Boffey and Robson, 1995), Credit culture is characterized as "a blend of variables that set up a loaning domain that energizes certain loaning conduct. It ought to incorporate such things as the board's correspondence of qualities and needs, the inculcation of moneylenders amid preparing, and the bank's loaning logic

and arrangement." Credit culture is in this way great since it goes about as a rule for a decent bank credit the executives, execution and perhaps disappointment. Regardless of whether there is a wrong move in the credit chance administration coming about to misfortunes, the director by and by can't be accused if the choices were assumed dependent on its acknowledgment culture. The accuse will go to the whole administration or leaders and modifications would then be able to be made.

Credit Risk Management Process

A similar way that banks have diverse credit culture, they additionally have distinctive credit chance administration forms. Credit hazards the executive's procedure is a lot of illustrated exercises went for overseeing credit chance. These exercises are much the same as the ones sketched out above for the hazard the executive's procedure and will cover the range from credit conceding to credit accumulation. They are hazard recognizable proof, estimation, evaluation, control, and screen. The initial step is to recognize the hazard associated with the credit procedure. After distinguishing proof, the hazard is estimated by assessing the outcome in the event that it isn't all around overseen. After the assessment stage, the hazard is then evaluated to know the effect, the probability of event, and the likelihood for it to be controlled. The control and observing stage at that point comes in. These stages are not particular like the other three. In the control stage, measures which can be utilized to maintain a strategic distance from, lessen, counteract, or take out the hazard are set up. The observing stage is utilized to make a steady check with the goal that all procedures or exercises which have been set up for the hazard the board procedure are very much executed for wanted outcomes to be gotten and if there should be an occurrence of any twists, revisions are then made. This is done on the grounds that credit hazard is a significant and sensitive hazard that banks face and should be dealt with extraordinary consideration/safeguard since its outcomes are in every case exceptionally hindering to the bank.

FINDINGS

- [1] Better credit hazard the board improves by and large execution and secure upper hand.
- [2] Decreases money related hazard and create incomes.
- [3] Better gainfulness.
- [4] Rule objective of Credit chance administration receive all inclusive and best practices pursued around the world.
- [5] The utilization of outside reports is a significant device for the credit chance administration branch of a bank.
- [6] The report from a rating office would demonstrate the level of hazard which the bank faces towards its customers from a full-scale monetary examination perspective
- [7] Moreover, reports from expert examiners would show the most recent assessment of a borrower's exhibition
- [8] Venture discoveries uncover that Union bank of India, Gorakhpur is authorizing less acknowledge to horticulture when contrasted with its rival resembles SBI, Canara bank, partnership bank, syndicate bank.
- [9] Tasks discoveries uncover that Union Bank of India is loaning more credit or endorsing more advances when contrasted with different banks.
- [10] Association Bank of India Gorakhpur is growing its credit in the accompanying center zones.
 - (a) Term Deposits
 - (b) Recurring Deposits
 - (c) Housing Loan, Car Loan, Education Loan, Personal Loan and so on.

CONCLUSION

At present, Credit Risk Management in deregulated showcase is a major test. Expanded market instability has carried with it, the requirement for ability examination and specific applications in overseeing credit hazard. An efficient arrangement structure is expected to enable the working staff to perceive the hazard occasion, allot a likelihood to everybody, evaluate the presumable misfortune, check the adequacy of the introduction, value the hazard and control where they are satisfied. To counteract caught unaware, banks must build up a focused Early Warning System (EWS) which consolidates vital arranging, aggressive knowledge, and the executive's activity. EWS reveal how to switch system to adapt up new substances, maintain a strategic distance from normal practices like benchmarking and advise officials what they have to know-not what they need to hear.

The generosity of a bank is noteworthy for corporate customers. An enterprise looks to create association with a respectable financial element with a demonstrated better-quality administration and great practices. Consequently, it is essential to receive the propelled Basel-II technique for credit chance. The Basel council had recognized that the Basel-I are not touchy. Basel-II is a hazard-based methodologies which are significant for the business banks. To set themselves up, for the among focused India' banks.

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